<u>Whitney Oaks</u>

Community Newsletter

10 Reasons to Scoop Your Dog's Poop

Bonnie Phillips, VA Department of Conservation

https://www.petfinder.com/dogs/living-with-your-dog/scoop-dog-poop/

- 1. Stormwater carries pet waste and other pollutants directly into waterways.
- 2. Animal waste adds nitrogen to the water. Excess nitrogen depletes the oxygen in water necessary for beneficial underwater grasses, wildlife, and fish.
- 3. Animal waste may contain harmful organisms such as Giardia, Salmonella and E. coli that can be transmitted to humans and other animals by ingesting contaminated water.
- 4. Roundworms and hookworms deposited by infected animals can live in the soil for long periods of time and be transmitted to other animals and humans.
- 5. It's the law! Many urban and suburban areas require you to pick up after your pet. Even if there is no restriction, cleaning up after your pet is always the right thing to do.
- 6. Joining the growing number of responsible pet owners may encourage hotel managers to accept pets when you are traveling and help keep fees to a minimum.
- 7. No one likes to step in pet waste and spread it into homes, cars, and businesses.
- 8. Scooping on a daily basis and applying lime will help prevent odors.
- 9. It is easy to clean up by carrying plastic baggies and paper towels in your pocket. The baggies can be secured and thrown away in the garbage.
- 10. Your neighbors will appreciate your good manners.

Parking Variances

Please be reminded that short-term parking variance requests can be made via management. Please be sure that your request is made in writing and e-mailed to mikki.cooper@managmenttrust.com, a minimum of 24 hours prior to your needs. Please also note that the management office hours of operation are from 9am - 4pm Monday through Friday. For longer-term requests, please be sure to complete a parking variance request form. The form can be found at https://whitneyoaks.org/documents/. Please be sure to follow the instructions on the form and submit photos with your request.

Staying at Home

Aspects of the pandemic affect each of our households differently. Some residents may not currently be employed, others maybe taking conference calls and working from home, while others maybe learning how to provide education to the young ones in their house.

It is important to understand that everyone's prior day-to-day routines may not be exactly what they were before. Be sure to you communicate with your neighbors about your current challenges and see if there are new or different ways to assist each other.

Being a good neighbor is an art which makes life richer. – Gladys Taber ■



BOARD OF DIRECTORS



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The Management Trust

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AFTER HOURS EMERGENCY 866-324-3704

ASSOCIATION MANAGEMENT

MANAGER: Laura Smyth: Extension-5144 laura.smyth@managementtrust.com

ASSISTANT MANAGER: Mikki Cooper: Extension-5129 <u>mikki.cooper@managementtrust.com</u>

ARCHITECTURAL APPLICATIONS: Mail plans to The Management Trust Questions? Please contact Brittany Hanson: Extension-5104 brittany.hanson@managementtrust.com

ACCOUNTING Accounting Inquiries: (916) 985-3633 Pay-By-Phone: Extension-8050 nc-accounting@managementtrust.com

FIRST SECURITY SERVICES Patrol Hours: 8:00PM-5:00AM

ASSOCIATION WEBSITE www.whitneyoaks.org

Association Meetings

While group gatherings are prohibited, Association meetings are being conducted virtually or by teleconference. Please see sure to review the Whitney Oaks website for agendas and contact management for participation information. <u>https://whitneyoaks.org/meetings/</u>

Common Area Spaces

Pools & Gym

Due to current COVID related restrictions, the Association will continue to have the Black Oak pool, the Hillcrest gym, and the Hillcrest pool closed until further notice. The Association will follow Placer County reopening recommendations.

It is currently unclear what additional opening/operating restrictions may be placed on these locations once the facilities are authorized to open. Relative Placer County sites have been linked for your convenience on the Whitney Oaks website. <u>https://whitneyoaks.org/newsletter/</u>

Trails

If you have not had the opportunity to take advantage of the community's trails, now may be an excellent time to get out for a walk and get some sunshine while local and community gym facilities are closed. Information and maps of the trails can be found on the Whitney Oaks website at: <u>https://whitneyoaks.org/trails-and-wetlands.html</u>.

Projects

The Association continues to work on common area maintenance and improvements. Please check the Whitney Oaks projects page on the website for project information and details. <u>https://whitneyoaks.org/projects/</u>

Web Portal & Dues Accounts

The community has a wonderful web portal for all owners to use. This portal is a link to your Association account. There you can print statements and check on your account balance.

If you do not currently have your log-in information, please contact Mikki Cooper at <u>Mikki.Cooper@managmenttrust.com</u> to receive a copy of your Web Portal Introduction Letter with a link and log-in information. In the future we plan to upgrade this owner portal, so stay tuned for future notices on accessing the new site once it is up and running.

Please note that dues are due on the first of each month. It is highly recommended that payments are made prior to the first of each month. For account inquiries, please feel free to reach out to The Management Trust accounting staff using the information provided on the first page of this newsletter.

Please note that dues are collected to maintain common areas that include but are not limited to, trials, streets, gates, landscaping, and lighting. Although areas like the gym and pools may be closed at the moment, they still require long term maintenance. For additional questions or resources regarding your dues, please contact Laura Smyth at Laura.Smyth@managementtrust.com. ■



